

HOURLASS

Angel

RETURN FORM

RETURN POLICY

Our 100% guarantee ensures that you can return unused items in their original condition and packaging within 90 days for a free exchange or prompt refund. Please take extra care to inspect and test all returned items to ensure these requirements are met:

- Unworn •Unused •Unstained •Unwashed •All Tags Attached •No Smells (Other Than Natural Product Odors) •No Animal or Pet Hair •No Stretch Marks or Permanent Wrinkles •Original Packaging •Please note that the item is final sale and you may only exchange for a different size or store credit.

HOW TO RETURN/EXCHANGE AN ITEM

If you wish to return your order, complete this form and place it inside the return package along with the unwanted items. Make sure all of the information is written clearly and mail the package to:

Hourglass Angel
ATTN: Returns Department
2239 S Laramie Ave Cicero, IL 60804

RETURN SHIPPING LABEL

Requests for a shipping label can be made at www.hourglassangel.com/shipping-label. Your shipping label will be emailed to you. Simply print the label and affix it to the package being returned. The package may then be taken to a USPS branch, or placed in your mail receptacle for pick up from your carrier. Your exchange will arrive within 12-14 business days. Please note that if a shipping label is used for a refund instead of an exchange, a fee of \$9.75 will be deducted from the amount of money returned to you.

CUSTOMER INFORMATION

Customer Name	Phone#:	Order #:	
Shipping Address	City	State	Zip Code
Email:			

HOW WOULD YOU LIKE FOR US TO HANDLE YOUR REQUEST? (please check one)

- ☐ Return - refund will be credited to original payment method
- ☐ Exchange - regular shipping charges will be waived
- ☐ Store Credit

RETURNED MERCHANDISE (please list the garments you wish to return)

Qty	Item Name	Style #	Size	Color	Price	Reason Code

EXCHANGE REQUEST (please list the new garments you wish to be sent to you)

Qty	Item Name	Style #	Size	Color	Price	Reason Code

Reason Codes:

- (1) Did Not Fit (2) Wrong Item (3) Damaged (4) Not As Described (5) Other-Specify In Comments

COMMENTS

--