

# HOURLGLASS

Angel

## RETURN FORM

### RETURN POLICY

Our 100% guarantee ensures that you can return unused items in their original condition and packaging within 30 days for a free exchange. Please take extra care to inspect and test all returned items to ensure these requirements are met:

- Unworn •Unused •Unstained •Unwashed •All Tags Attached •No Smells (Other Than Natural Product Odors) •No Animal or Pet Hair •No Stretch Marks or Permanent Wrinkles •Original Packaging •Please note that the item is final sale and you may only exchange for a different size or store credit.

### HOW TO RETURN/EXCHANGE AN ITEM

If you wish to return your order, complete this form and place it inside the return package along with the unwanted items. Make sure all of the information is written clearly and mail the package to:

Hourglass Angel  
ATTN: Returns Department  
1900 W. Lawrence Ave #410, Chicago, IL 60640

### RETURN SHIPPING LABEL

Customer must provide their own shipping label.  
Affix the shipping label to the package.  
Your package may then be taken to a USPS branch.  
Your exchange will arrive within 14-21 business days.

### CUSTOMER INFORMATION

Customer Name Phone#: Order #:  
Shipping Address City State Zip Code  
Email:

### HOW WOULD YOU LIKE FOR US TO HANDLE YOUR REQUEST? (please check one)

- Exchange - store credit issued for original order amount. Orders under \$85 receive \$5 shipping credit.  
 Store Credit

### RETURNED MERCHANDISE (please list the garments you wish to return)

Qty	Item Name	Style #	Size	Color	Price	Reason Code

### EXCHANGE POLICY

A store credit will be applied for the amount of your original order once your return is received and inspected. If your original order was under \$85, an additional \$5 shipping credit will be applied to cover flat rate shipping on your new order. Orders \$85 and above already qualify for free shipping.

Once your credit is applied, you may place a new order at [hourglassangel.com](http://hourglassangel.com).

Reason Codes:

- (1) Did Not Fit (2) Wrong Item (3) Damaged (4) Not As Described (5) Other-Specify In Comments

### COMMENTS

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